

# FAST AUDIO TELLER

Enjoy the convenience of accessing your CFCU accounts 24/7, with our Fast Access Super Teller, FAST.

Through FAST you can check account information, make transfers, even update/manage bill pay or report cards lost/stolen.

Please note: The first time you call FAST, you will be asked for your member number and the last 4 digits of your Social Security Number as your PIN. Then you will be prompted to select a new PIN.

## 1 ACCOUNT INFORMATION

Enter MBR #/PIN Login

- 1 | Speech Option
- 2 | Checking Information
- 3 | Savings Information
- 4 | Certificate Information
- 5 | Loan Information
- 6 | Change PIN
- 9 | Return to Main Menu
- # | Repeat

## 2 MORTGAGE INFORMATION

- 1 | Information on New Mortgage
- 2 | Questions on Existing Mortgage
- 9 | Return to Main Menu

## 3 REPORT PLASTIC CARD LOST OR STOLEN

- 1 | Debit Card is lost or stolen
- 2 | Credit Card is lost or stolen
- 9 | Return to Main Menu

## 4 ORDER CHECKS

Call will be transfered to Harland Clarke

## 5 DEPOSIT & LOAN RATES

Visit our website at [christianfinancialcu.org/rates](http://christianfinancialcu.org/rates) for the latest available loans and savings rates.

## 9 END THIS CALL

## 0 CUSTOMER SERVICE REPRESENTATIVE

Call will be transfered to Christian Financial Member Service Center

## # REPEAT

CALL 586.775.CASH (2274)