

# FAST AUDIO TELLER

## CALL TREE

Enjoy the convenience of accessing your CFCU accounts 24 hours a day, 7 days a week, with our Fast Access Super Teller, FAST. The first time you call FAST, you will be asked for your member number. Then you will be prompted to select a PIN (Personal Identification Number). It is strongly recommended that you change to a number other than your social security number.

**1** ACCOUNT INFORMATION  
Enter MBR #/PIN Login



- 1 Speech Option
- 2 Checking Information
- 3 Savings Information
- 4 Loan Information
- 5 Change PIN
- 9 Return to Main Menu
- # Repeat

**2** BILL PAYMENT, EXTERNAL TRANSFERS OR POPMONEY TRANSACTIONS



- 1 Updating/Accessing Bill Pay **OR** Stay on the line for a representative

**3** MORTGAGE INFORMATION



- 1 Information on New Mortgage
- 2 Questions on Existing Mortgage
- 3 Return to Main Menu

**4** REPORT PLASTIC CARD LOST OR STOLEN



- 1 Debit Card is lost or stolen
- 2 Credit Card is lost or stolen
- 3 Return to Main Menu

**5** ORDER CHECKS

**6** DEPOSIT & LOAN RATES



Visit our website at [christianfinancialcu.org/rates](http://christianfinancialcu.org/rates) for the latest available loans and savings rates.

**9** END THIS CALL

**0** CUSTOMER SERVICE REPRESENTATIVE

**#** REPEAT



CALL 586.775.CASH